

Moving Household Goods During Peak Season

OUTBOUND

May to September is the busiest time for moving household goods (HHG). If you are moving, you are highly encouraged to plan ahead. Schedule clearing of government quarters (or notifying landlords) ONLY after you have confirmed pickup dates. Please do not schedule dates on the day you close on a house or when you must vacate an apartment. It leaves no room to adjust unforeseen problems, such as shortages of movers' equipment, a common occurrence during peak months. Shipments over 4000 lbs usually need 1-2 days to pack and another day to load.

As soon as you receive your PCS/ETS orders, immediately visit the Transportation Office (TO), building 517 (right next the Tin Barn). Make an appointment to see a Counselor. Movers would need at least 14-21 work days advance notice from the date of your counseling appointment. Customer's hours are 0830-1245/1400-1600, Mondays-Fridays. Telephone numbers are 242-5330/5410.

Ensure to pickup a copy of the "It's Your Move" pamphlet or access it at <http://dli-www.army.mil> on to "Directorate of Logistics Transportation Office." It gives many tips on how to minimize problems when moving. Be flexible as much as possible and stick to the confirmed pickup dates. Otherwise, you risks not getting your household goods picked up on your desired dates and could subsequently delay your departure. Should you encounter any problems at the time of pickup, call the TO (242-6456/5097) for immediate help.

INBOUND

If you have shipments coming in, call 242-5097/5096 as soon as you arrive. Even when you do not have a delivery address, it is important that you give the TO a telephone number you can be reached and the unit you are assigned. Shipments originating within the United States need to be delivered within 2 hours of notification to the TO by the moving company. For ones coming from overseas, lead-time is 4 hours. Give a telephone number you can be reached right away; otherwise, the shipments are placed in storage. It would take another 14-21 workdays before the shipment(s) can be delivered, as it is peak season. *To prevent any undue hardship to you and family members, please give the TO telephone numbers(s) you (or your spouse) could be reached right away.*